



June 5, 2024

Charities and Giving – What’s new

Contact us right away if your charity has been impacted by wildfires, floods or other adverse weather events

Disasters, such as floods and wildfires, are occurring more frequently and with greater severity. As always, the safety and security of your directors, employees, volunteers, and communities remain a shared priority.

In such cases, we understand that you may be unable to meet your filing obligations as usual, due to extraordinary circumstances beyond your control.

If this situation were to impact your charity, it is important to [contact the Charities Directorate](#) as soon as possible to discuss your situation.

Keeping adequate books and records

As a prevention tool, the Canada Revenue Agency (CRA) recommends that copies of key documents and records be kept at all times in a separate location (preferably off-site) for back-up purposes. This is especially true in the context of protecting your charity’s books and records from damaging adverse weather events. In order to make sure your registered status is not affected, and to help you better understand your books and records obligations as a registered charity, please visit our page on [Keeping adequate books and records](#).

We’re here to help

For more information about your charity’s filing obligations during adverse weather events, please contact the Charities Directorate’s client service team at 1-800-267-2384. Our representatives are available to help you Monday through Friday, from 9 am to 5 pm, local time.



Canada Revenue Agency
Agence du revenu
du Canada

Canada

Charities Directorate
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Ottawa ON K1A 0L5
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For telephone, fax, and TTY (teletypewriter) numbers, go to [Contact the Charities Directorate](#).

If someone else in your organization should be receiving these emails, or if you know of someone who might want to be notified about additions to the Charities and giving webpages, please forward this message to them so they can [subscribe](#).

Please **do not reply** to this message. If you do not want to receive our email messages, you can [unsubscribe to the Charities and giving - What's new mailing list](#).

We protect your confidential information. For details, please see [Privacy protection](#).